

## QUALITY POLICY

The most important target of our company is to obtain the most **Customer Satisfaction, to avoid the presence of defects on our products** and the **satisfaction of our staff**.

Our goal is to constantly guarantee the quality of our product and our development services to offer only the best quality and the best delivery time.

We are actively committed to respecting the environment, safety, data protection, other national and international laws and the technical compliance requirements dictated by international organizations.

The effectiveness of all our services is the main objective of the company.

This includes the commitment of our resources and the entire supply chain using the same resources sparingly, supporting the continued development and success of our company and our suppliers.

About this reason, we annually define quantifiable objectives and key indicators, based on our company strategic plan, with the aim of implementing them in the respective departments.

Each employee is responsible for his personal performance, related to its impact on the quality of the product, the environment, workplace safety and protection of personal data. This is also applicable to relations / phases / contacts with customers and suppliers. About this reason, we encourage the awareness and sensitivity of our suppliers maintaining the same quality on the product, on the environment, on workplace safety and the protection of personal data.

In order to implement all these noble principles, Seal's System plans and promotes continuous training both at the workplace and externally and actively participates in meetings or refresher courses at every hierarchical level.

One of the main concerns of the company is the prevention of risks to health and safety at work and the creation of products without defects. For these concerns, we implement measures to continuously improve processes, products and the quality system; we take precautions within our organization to protect workers' health.

We compare ourselves with our competitors and make sure that we are always up-to-date on changes in the market and the related new requirements.

We are committed to protecting the environment by continuously reducing energy consumption and using it efficiently and economically so that we too can make an active contribution to climate protection.

To achieve all these objectives, the Management of SEAL'S SYSTEM Srl defines, reviews (with minimum annual frequency) and keeps updated the strategic lines of development of the Company and the company objectives, including projects to improve the same, communicating everything to employees and suppliers.

SEAL'S SYSTEM Srl considers that the main instrument for implementing these policies in the best possible way is the maintenance and application of a **Quality System Management** documented and compliant with the requirements of **UNI EN ISO 9001:15** And to the **Standard Automotive IATF 16949:16**

In this context, the company management assigns to the **Quality Assurance Manager**, the authority and responsibility to:

- ensure that the processes necessary for the Quality System are correctly identified, documented, implemented in practice and kept constantly updated in relation to the organizational and production structure of the company;
- Refer to the General Management the performances of the quality system and on any other need / improvement opportunity (detected by internal or external bodies);
- ensure the promotion of awareness about the importance of the Customers's requirements throughout the organization;
- development, implementation and support, at all levels of the organization, the directives and rules inside the Manual, ethic code, company regulation and in the Quality System Procedures;
- identify and record any problem relating to quality, proposing or promptly launching the most appropriate solutions for their resolution, controlling their management and constantly verifying their effectiveness.

The General Manager:



seal's system s.r.l.  
GUARNIZIONI INDUSTRIALI  
CARRIOLO (BS)

V. Gattuso

Date: **24/01/2019**